



TERMS AND CONDITIONS FOR SASOL REWARDS BIRTHDAY COMPETITION

Please read the Promotional Competition Terms and Conditions (“the Terms and Conditions”) carefully. Your participation and entry will constitute your agreement to comply with these Terms and Conditions.

Competition

This Promotional Competition (“the Competition”) is organized by Sasol Oil (Pty) Ltd, Registration Number 1981/007622/07, its associated group of companies, their designated agencies or promoters and companies in association with the Competition (“the Promoters”).

1. Who may enter?

- 1.1 The Competition is open to citizens of South Africa who hold a South African barcoded green ID Book or ID smartcard or valid South African passport and Non-South African Citizens with a valid Passport and Certificate of Residence **and** is a Sasol Rewards Member.
- 1.2 All persons entering this Competition (“the Participants”) agree that the Terms and Conditions, rules and provisions as set out herein are binding on them.
- 1.3 By entering this Competition, all Participants acknowledge that they have the legal capacity to enter the Competition and hereby agree to be bound by the Terms and Conditions as set out herein, which Terms and Conditions will be as interpreted by the Promoters.
- 1.4 The Promoters’ decision regarding any dispute will be final and binding and no correspondence will be entered thereafter.
- 1.5 Every Participant must be a natural person of 18 (eighteen) years or older at date of his/her entry into the Competition.
- 1.6 The Participant **must** be a Sasol Rewards Member, and if not, may register on <https://www.sasolrewards.co.za/> to become a Sasol Rewards Member and then shall be eligible to enter the Competition.

2. Who may not enter?

- 2.1 Participation in this Competition specifically excludes any employee, director, member, partner, agent or consultant or any person who directly or indirectly controls or is controlled by the Promoters and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by the Promoters, their advertising agencies, advisers and dealers (“Disqualified Persons”).
- 2.2 Participants may not enter this Competition or be declared a winner if they have won a competition promoted by the Promoters within the preceding 12 (twelve) months of the Competition commencement date.
- 2.3 Companies cannot participate in this Competition.

3. Competition period

- 3.1 The Competition commences on 6 April 2023 and runs until 23:59:59 11 May 2023, both days inclusive (“the Competition Period”).
- 3.2 The Competition Period may be extended or curtailed at the discretion of the Promoter.

4. Entry Mechanics / How to enter

- 4.1 To enter a Participant must purchase Fuel to the minimum value of R700 (seven hundred rand) or more per individual transaction and swipe their Sasol Rewards Card in order to gain an automatic entry to stand a chance to win a trip for two, to a destination of their choice from the selected list of travel destinations.
- 4.2 “Fuel” means Petrol (ULP 93 and ULP 95) and/or Diesel.
- 4.3 “Prize” means the prize as set out in point 5 below, subject to the terms and conditions.



- 4.4 The Purchase applies to Fuel at any Participating Sasol Convenience Centre.
Note: Not all Sasol Convenience Centers are participating in this Promotional Competition. The participating Sasol Convenience Centers are listed at <https://www.sasolrewards.co.za/sitelist>.
- 4.5 Entry to this Competition does not make a Participant a winner.
- 4.6 If the Participant has won and contact required by the Promoter, no other mobile number will be used to contact the Participant other than the mobile number as recorded on the Participant's Sasol Rewards Member profile. No other mobile number will be accepted by the Promoters or used by the Promoters to contact the Participant.
- 4.7 Multiple entries are permitted provided that each entry is in accordance with the entry requirements outlined in 4.1 above. Multiple entries of the same purchase will result in disqualification.
- 4.8 Participants with a valid entry stand a chance to win a trip for two to a destination of their choice within the stipulated list of destinations.
- 4.9 The Promoter accepts no responsibility for entries lost, misdirected, illegible, late or altered. Entries that do not comply with these Terms and Conditions will be disqualified.
- 4.10 It is the Participant's responsibility to ensure that any information which you provide to the Promoter is accurate and complete.
- 4.11 Any and all tax implications and liabilities as a result of winning a Prize will be solely borne by the winner.
- 4.12 In that the Prizes vary, mechanics to redeem may differ between the Prizes and as set out in point 5 below.

5. Prizes and Draws

- 5.1 A Participant with a valid entry is eligible to win Prizes varying from movie tickets to discounted shopping and tyre vouchers and spa vouchers to media subscriptions ("Guaranteed Prizes"), and the grand prize of a trip of the Winner's choice from a selected list of travel destinations to a specified value ("Grand Prize").
- 5.2 Every individual R700 or more Fuel purchase with a Sasol Rewards Card swipe, will earn a Participant a guaranteed spin and win with the QR code and a Guaranteed Prize to be redeemed.
- 5.3 Every individual transaction of R700 or more on Fuel with a Sasol Rewards Card swipe, a customer will earn an automatic entry into the competition for the "Grand Prize".
- 5.4 The Prizes are as follows:
- 5.4.1 **Guaranteed Prizes – how to register, spin and redeem**
Eligible Participants qualify for a Guaranteed Prize if they meet the minimum spend criteria in each transaction and swipe their Sasol Rewards Card when purchasing Fuel. To spin and redeem the following steps are to be followed:
- Step 1: Participant must scan the QR code on the forecourt with their phone, directing them to a website to register;
- Step 2: Once registered and verified, the Participant will be given an option to "Start Spinning Now" to reveal their guaranteed prize.
- Step 3: The Winner of the Guaranteed Prize will receive an SMS with the detail of the Guaranteed price i.e. voucher number and/or instructions on how to redeem such Guaranteed Prize and any conditions that may be attached to such prize and/or its redemption.
- 5.4.2 Each Participant, who meets the criteria, is eligible for 5 (five) guaranteed gifts for the campaign period only.
- 5.4.3 Prizes need to be redeemed within 3 months of date of winning.



5.4.4 The Guaranteed Prizes are as follows:

- 5.4.4.1 R500 voucher off new tyres;
- 5.4.4.2 R200 voucher off a spa pamper
- 5.4.4.3 Nu Metro Cinema tickets;
- 5.4.4.4 R160 off online movies and music streaming;
- 5.4.4.5 R100 off spend and get retail gifting voucher
- 5.4.4.6 1 Year premium online gaming membership
- 5.4.4.7 R100 off spend and get a shopping voucher

*Please note redemption steps and conditions for redemption may vary for each Guaranteed Prize. Vendors / Participating Stores may vary from Prize to Prize and shall be as stipulated at redemption. For assistance with redemption please email redemptions@sasolrewards-promotions.co.za

5.4.5 The Grand Prize

- 5.4.5.1 The Grand Prize consist of 1 of 2 trips for the Winner and a travel guest, to a destination of choice within the Promoter's approved list of destinations.
- 5.4.5.2 The more you fill Fuel for R700 or more per transaction with a Sasol Rewards Card swipe, the more entries you receive for the Grand Prize.
- 5.4.3.3 All eligible entries will go into a draw where the Winners will be randomly drawn.
- 5.4.3.4 The Winners will be notified within 7 (seven) business days of the Grand Prize draw that he/she was the selected Winner. The notification shall be on the mobile number with which the Winner has registered on their Sasol Rewards profile.
- 5.4.3.5 There will be 2 (two) Grand Prize Winners. Each Winner will be allowed to add 1 (one) traveller as their travel guest.
- 5.4.3.6 The Grand Prize Winner and travel guest must have a valid passport without any travel restrictions.
- 5.4.3.7 A Winner may not win more than 1(one) Grand Prize and may not accompany a Winner as a travel guest.
- 5.4.3.8 The Promoter will arrange delivery of the Grand Prize upon receiving verification of the Winner and receipt of all documentation as requested and required by the Promoter from the Winner.
- 5.4.3.9 The Winner will be given a selection of holiday packages from which the Winner can choose 1(one) that are available across several applicable destinations. Please contact redemptions@sasolrewards-promotions.co.za to retrieve a list of destinations.
- 5.4.3.10 The Grand Prize will include:
 - 5.4.3.10.1 return international flights from and to Johannesburg, Or Tambo International Airport ("ORTIA"),
 - 5.4.3.10.2 airport taxes, where levied,
 - 5.4.3.10.3 private transfer to and from your location in Johannesburg to ORTIA,
 - 5.4.3.10.4 private transfer to and from your destination airport to your holiday location;
 - 5.4.3.10.5 Five (5) nights accommodation at your holiday destination in a Standard or Deluxe Room. Booking dates are subject to availability and the available options shall be as provided by the Promoter.
 - 5.4.3.10.6 Holiday package inclusions and exclusions shall be subject to the holiday package selected by the Winner and may include specified meals (e.g. breakfast daily) and some tourist activities.
 - 5.4.3.10.7 Activities, meals and any other expenses outside of that



which is stipulated by the Promoter and contained in the selected holiday package shall be for the account of the Winner.

- 5.4.4 The Grand Prize is not transferable and can only be issued in the Winner's name.
- 5.4.5 The Grand Prize is subject to availability and cannot be exchanged for cash.
- 5.4.6 Travel dates are subject to the availability of the selected holiday package within the times as specified by the Promoter.
- 5.4.7 The Promoter reserves the right to substitute the Grand Prize with any other prize of equal value to the Grand Prize offered herein at its sole and absolute discretion.
- 5.4.8 The Winner is responsible for paying for all additional and/or incidental expenses not included in the Grand Prizes, including any items of a personal nature not noted within the holiday package, eg meals not mentioned, medical and travel insurance, spending money, visas, taxes not mentioned, approximate taxes, city taxes, Items not mentioned on the booking confirmation, gratuities & portorage, tours or sightseeing not mentioned and any other extras or activities the Winner wishes to experience.
- 5.4.8 The Promoter will assist the Winner as much as is practicable to ensure the Grand Prize is taken according to these Terms and Conditions.
- 5.4.9 The Winner needs to sign all documentation as required.
- 5.4.10 Once the holiday package is booked, the Grand Prize is non-refundable, and dates of travel locked in. Any changes to be effected shall be with the Promoter's approval and consent and at the sole cost and expense of the Winner.
- 5.4.11 The Grand Prize must be redeemed within 6(six) months of the date the Grand Prize is issued.
- 5.4.12 The Grand Prize is available at participating international resorts, airlines and countries.
- 5.4.13 For your travel conditions and bookings please email redemptions@sasolrewards-promotions.co.za
- 5.4.14 Travel documents include airline tickets, hotel vouchers, tour vouchers or any other document (whether electronic or otherwise) used to confirm an arrangement with a third-party service provider.
- 5.4.15 Travel documents may be subject to certain conditions and restrictions, including being non-refundable, non-date-changeable and subject to cancellation and amendment fees.
- 5.4.16 All airline tickets must be issued in the name of the passport/identity holder. The Winner is responsible for ensuring that your names (as per identity documentation and/or passports), identity and/or passport numbers, travel dates, times, departure, destination and routings as reflected on your travel documents are correct.
- 5.4.17 An incorrect name on a booking may result in an inability to travel on that booking and the booking being cancelled. Please review your travel documentation carefully and advise us immediately of any names, dates or timing errors.
- 5.4.18 The Winners travel documents, including itineraries and vouchers, will be electronically shared with the Winner before travel. The Winner must observe all airline check-in times and requirements (many airlines allow you to check in online within specific timeframes.) If, for any reason, you do not receive your travel documentation, please let us know so that we can supply this to you well in advance of your departure.
- 5.4.19 A valid passport is required for all passengers, including infants, when travelling internationally.
- 5.4.20 Passports must be valid for at least 6(six) months after the intended return date and must have at least two blank pages. The Winner is responsible for ensuring compliance with the immigration law of all countries visited on the itinerary.
- 5.4.21 It is the winner's responsibility to ensure that they have all the required supporting documentation or visas if they are a South African permanent resident or have become a citizen of a country by naturalisation.
- 5.4.22 Identification is required for all passengers travelling domestically, including infants.
- 5.4.23 A South African identity document, Smart ID card or driver's licence is required for check-in. Infants and minors are required to produce a birth certificate or equivalent document at the time of check-in.
- 5.4.24 Visas are required for South African passport holders to travel to most destinations.



- 5.4.25 More than one visa may be required, and it is essential to check that you hold the required visas for your travel, not only for the final destination but also for all transits, stopovers, port entries, border crossings and ocean border crossings. Winners hereby acknowledge and agree that we will not be liable for any claims or costs for which you are liable, associated with entry being denied into a country, visa requirements that change without forewarning, travel bans, travel restrictions or denial into a country as a result of incorrect visas, insufficient supporting documentation, internal security matters, customs or home affairs related matters. We cannot be held liable for any claims related to working visas, student visas or residency permits.
- 5.4.26 It is the Winner's responsibility to check health requirements and recommended precautions relevant to your travel, including but not limited to ensuring that all necessary vaccination documentation is presented. We recommend you consult your local doctor, travel medical service or specialist vaccination clinic before commencing travel. Most vaccinations need to be administered before travel to be considered adequate.
- 5.4.27 Winners agree to digitally document their trip and will provide the Promoters with the necessary consents and releases to use such media, images and detail in its promotions
- 5.4.28 Winners agree to share this digital content on social media across Sasol platforms and associated platforms and will provide the Promoters with the necessary consents and releases to share across its platforms, media, website, social or other.

5.5 Release of liability

- 5.5.1 The Promoter shall not be liable for any loss, damage or consequential damage of any nature in contract, including negligence or otherwise caused by acceptance of these Terms and Conditions in connection with the Prizes (to the extent permissible by law).
- 5.5.2 This condition does not affect, and is not intended to affect, any rights an eligible Participant as a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its employees or agents for breach of any such rights is limited to the payment of the cost of having the Prize supplied again.
- 5.5.3 To the extent permitted by law, the Promoter is not responsible for:
 - 5.5.4 Inaccurate/incorrect transcription of entry information;
 - 5.5.5 The unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - 5.5.6 Unauthorised human intervention in any part of the Competition;
 - 5.5.7 Electronic or human error which may occur in the administration of the Competition;
 - 5.5.8 Any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its employees or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a Winner and, where applicable, to any family/persons accompanying a Winner; or;
 - 5.5.9 Any personal injury or damage to persons or property suffered, including to the Eligible Entrant or any other person's computer related to, or resulting from, participation or downloading any materials in this Competition.
- 5.5.10 Any entries found to be fraudulent will result in the entrant being excluded from the Competition.
- 5.5.11 By participating, all Participants release the Promoter, its affiliates, partners, subsidiaries, officers, directors, agents, employees and all entities associated with the development and execution of this Competition from any and all liability with respect to and in any way arising from participation in this Competition, acceptance or use of Prizes.
- 5.5.12 The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of entries.
- 5.5.13 The Promoter is not responsible for any problems or technical malfunction of any telephone network or telephone lines, computer online systems, servers, or providers, computer equipment, software, failure of any e-mail or entry to be received by the Promoter on account of technical problems, human error or traffic congestion on the



internet or at any website, or any combination thereof, including any injury or damage to the entrant's or any other person's computer relating to or resulting from participation in this Competition or downloading any materials in this Competition.

- 5.5.14 Eligible Participants agree that the Promoter and all of their respective officers, directors, employees, representatives and agents will have no liability whatsoever, and will be held harmless by the Winners for any injuries, losses or costs or damage of any kind resulting in whole or in part, directly or indirectly from acceptance, possession, misuse or use of the Prizes or parts thereof, or from participation in this Competition.
- 5.5.15 In no event will the Promoter be liable to you for any indirect, consequential, exemplary, incidental, special or punitive damages, or for travel expenses, lost profits, revenues or business opportunities, even if the Promoter has been advised of the possibility of such damages.

5.6 Personal data and privacy

- 5.6.1 The Participant will be asked to provide their full names, phone number, e-mail address and age and other related information required to administrate the bookings.
 - 5.6.2 The Promoter and its affiliates shall collect and will use your personal data listed hereby in order to enable your participation in this Competition and on the Platforms. The storage and use of your personal data always occur in accordance with the applicable data protection regulations.
 - 5.6.3 The Promoter keeps the data to fulfil the purposes for which it was collected or as required by applicable laws or regulations.
 - 5.6.4 The Promoter will not use the Participant's information for a different purpose without first asking permission to do so. The Promoter may however share the Participant's personal information with any of its subsidiaries worldwide, or with authorized third parties in order to facilitate the bookings of flights and accommodation.
 - 5.6.5 The Promoter does not allow third parties to use your personal information for a different purpose.
 - 5.6.6 The Promoter treats all information collected as confidential
- 5.7 The Promoter shall not be liable for any disruption to the Competition, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption to the Competition the Promoter shall use its reasonable endeavours to remedy any disruption and resume the Competition on a fair and equitable basis to the Eligible Participants.
- 5.8 Any breach of the Terms and Conditions may, at the Promoter's absolute discretion, result in forfeiture of any Prize.
- 5.9 The Promoter has the absolute discretion to decide if participant's actions constitute any of the actions prohibited in terms of these Terms and Conditions and to end their **participation in the competition immediately and take appropriate action, legal or other.**
- 5.10 The Promoter may also immediately remove any posts that they reasonably believe constitute any prohibited content without notice to the Participant.
- 5.11 By entering this Competition, the Participants confirm that they agree to the platform's terms of use.
- 5.12 All Participants and Winners hereby indemnify the Promoter, its advertising agencies, advisers, suppliers, and nominated agents against any and all claims, damages or loss howsoever arising, including but not limited to wilful misconduct or negligent acts or omission arising from their participation in this Competition.
- 5.13 Prize images on all marketing competition material are only for illustrative purposes and does not reflect the actual prize to be handed over to winners.



- 5.14 No substitution or assignment of the Prize is permitted.
- 5.15 The Prize can only be handed over to the Winner if all details provided by the Winner are factually correct and requested supporting documentation provided to the Promoter.
- 5.16 The Promoter reserves the right to substitute the Prize with any other prize of similar economic value.
- 5.17 The winners will be randomly chosen from all qualifying Participants in the form of a draw.
- 5.18 The draw will be supervised by an independent auditor or a registered accountant, or an attorney or advocate at Sasol Place, 50 Katherine Street, Sandton, South Africa, 2196 or an alternative address determined by the Promoters.
- 5.19 The Grand Prize draw will take place on 21 May 2023.
- 5.20 If for any unforeseen reason the draw cannot take place on the dates as anticipated, then the Promoter will endeavor to conduct the draw within a reasonable period thereafter and shall provide details of the new draw date on <https://www.sasol.com>
- 5.21 If the Prize is declined or if the potential winner cannot be contacted from the details supplied on their entry after 3(three) telephone call attempts the day of the draw date, a replacement winner will be drawn at the Promoter's discretion and the replacement winner will be notified by the Promoter and the "winner contact" process will be followed.
- 5.22 The same process as in 5.21 above will be followed should the replacement winner also decline, or the Prize be unclaimed, or the replacement winner cannot be contacted.
- 5.23 If the winner has given his/her written consent, the Promoter has the right to publish the winner's name and photographs (at no fee) in any advertising, promotional, print, point- of-sale or public relations material. The nature of these publications will be determined at the sole discretion of the Promoter, for a period of 12 (twelve months) from the date/s of the Prize draw.
- 5.24 Once the Prize has been handed over to the winner in terms hereof, the results of the Competition are final in all respects and no correspondence will be allowed.

6. Notification of Winners

- 6.1 The Prize winners will be contacted on the cellphone number as stored and recorded in their Sasol Rewards profile and same shall apply to redeem the Grand Prize and any further or other contact. It is therefore the Sasol Reward's member's obligation to ensure that his/her details on his/her profile are correct as at time of entry.
- 6.2 The Promoters will randomly select a winner for the Grand Prize from all the entries received and shall follow the mechanics as set out above.
- 6.3 For the entry to be confirmed as valid, the Promoters will make a telephone call to the potential winner on the cellphone number as per the Rewards Member profile and conduct the Competition verification process.
- 6.4 If the potential winner cannot be contacted after 3 (three) telephone call attempts on the day of the draw, then the Promoter reserves the right to offer the Prize to the next potential winner.
- 6.5 The Promoter will require the Winner to complete and submit an information disclosure document to enable the Promoter to ensure compliance with the rules and the provisions of the Consumer



Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be automatically disqualified. The Winner may be required to sign a waiver of liability and indemnity before claiming the Prize.

- 6.6 The Promoters may collect, store and use (but not share) any personal information of Participants for communication or statistical purposes.
- 6.7 Note the Promoter complies with all applicable legislation and regulation in its processing of data as defined in the Protection of Personal Information Act No 4 of 2013 ("POPIA").

7 General

- 7.1 The Promoter is entitled to amend the Terms and Conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the Competition.
- 7.2 The amendments may include the addition and or deletion of any existing and/or proposed terms and conditions of the Competition, which amendments may also affect the identified Prize.
- 7.3 The awarding of Prizes is governed by these Terms and Conditions, and such Prizes may also be subject to any terms and conditions as imposed by the participating stores and/vendors associated with this Competition.
- 7.4 Any dispute or claim arising out of or in connection with this Competition shall be governed by and construed by the laws of South Africa.
- 7.5 No liability shall lie against the Promoter in favour of any customer, winner(s) and a third party arising from such cancellation, suspension or termination.
- 7.6 Data charges may be incurred for redeeming any Prize or using the online voucher redemption platform. Network rates apply.
- 7.7 By entering and participating in the Competition, the Participant agrees that the Promoter may collect and process your personal information for purposes of this Promotion.
- 7.8 The Promoters, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Promotion and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Promotion.
- 7.9 The Promoters reserve the right to terminate the Competition at any time with immediate effect. If this is the case, the Promoters will provide a notice on the website, and it shall be the responsibility of Participants to review such a website in this respect. In such event, all Participants at this moment waive any rights which they may have against any of the Promoters and acknowledge that they will have no recourse or claim of any nature against the Promoter parties.
- 7.10 The Promoters are not liable for any technical failure that may result in an entry not being successfully submitted. Any Prize is accepted by a Winner at their own risk
- 7.11 The Promoter shall have the sole discretion to disqualify or reject any submission deemed illegible, incomplete, or invalid.
- 7.12 The proposed amendments may be affected during the Competition period which amendments may result in the Competition period being reduced and or extended as deemed necessary.
- 7.13 It is the Participant's responsibility to regularly check the website where the competition Terms and Conditions are made available. Refer <https://www.sasolrewards.co.za> or



<https://sasol.com/index.php/our-businesses/energy/mobility/sasol-competitions/sasol-rewards-birthday>

- 7.14 If the Terms and Conditions are amended as provided for in clause 7.1 and 7.2, such amendments shall become effective immediately or on such date as may be stated or determined by the Promoter. However, all Winners who have received confirmation of the Prize prior to such amendment will remain eligible to receive the Prize as awarded in accordance with the Terms and Conditions in force when they were selected as winners.
- 7.15 No Participant shall have any recourse or claim against the Promoter because of any amendment to these Terms and Conditions or in respect of termination or suspension of the Competition in line with these Terms and Conditions.
- 7.16 If the Promoter cannot continue with this Competition for any reason or if it is required to cancel, suspend or terminate the Competition by any regulatory term or applicable law, the Promoter may cancel, suspend or terminate the Competition on condition that:
- 7.16.1 No winner has been declared; and
- 7.16.2 Notice of such Competition cancellation has been given to all Participants.
- 7.17 Any false or inaccurate information provided will result in disqualification.
- 7.18 If the Competition is held to be or becomes unlawful or if the Promoter is required by the Minister of Trade and Industry or the National Consumer Commission or WASPA, to alter any aspect of the Competition, then to the full extent permitted by law, the Promoter reserves the right to suspend or terminate the competition immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Competition and accept that no recourse will be sought against the Promoter.
- 7.19 The Winner's use of the Prize shall be entirely at his/her own risk and he/she hereby indemnifies and absolves the Promoter from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Competition and possession or use of the Prize as won in the Competition.
- 7.20 To the extent permitted by the Consumer Protection Act of 2008 ("CPA"), the Participant and/or Winner indemnifies and absolves the Promoter from claims arising from any loss, damage, harm or injury which the prize winners may sustain because of any claim which may be made against it by any third party.
- 7.21 The Participant and/or Winner indemnifies the Promoter against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Promotional Competition (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoter).
- 7.22 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 7.23 The Promoter reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide Winner and reserves the right to call for such proof as it may deem necessary.
- 7.24 The Promoter accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize.
- 7.25 To the extent that the Terms and Conditions or any goods or services provide under these Terms



are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.

- 7.26 By participating in this competition participants agree to receive future marketing material from the brand/s on promotion. However, the participant has the right to unsubscribe to receiving marketing material or request the promoter to delete their information by contacting the Promoter at Sasol Place, 50 Katherine Street, Sandton South Africa, 2196.
- 7.27 All queries relating to Sasol Rewards must be directed to help@sasolrewards.co.za or call 031 001 5703. All queries related to prize redemption must be directed to redemptions@sasolrewards-promotions.co.za