



TERMS AND CONDITIONS FOR THE SASOL AND NETFLORIST VALENTINE'S DAY COMPETITION

Please read the promotional terms and conditions ("the Terms and Conditions") carefully. Your participation will constitute your agreement to comply with these Terms and Conditions.

Promotional Competition

This promotional competition ("the Competition") is organised by Sasol Oil (Pty) Ltd, Registration Number 1981/007622/07, their designated agencies or promoters and NetFlorist (Pty) Ltd, Registration Number 2005/037667/07 ("the Promoters").

1. Who may enter

- 1.1 The Competition is open to Sasol Rewards Members who are citizens of South Africa who hold a South African barcoded green ID Book or ID smartcard or have a valid South African passport or Non-South African Citizens with a valid Passport and a Certificate of Permanent Residence in South Africa ("the Participants").
- 1.2 All Participants agree that the Terms and Conditions, rules and provisions as set out herein are binding on them.
- 1.3 By entering this Competition, all Participants acknowledge that they have the legal capacity to enter the Competition and hereby agree to be bound by the Terms and Conditions as set out herein, which Terms and Conditions will be as interpreted by the Promoters.
- 1.4 The Promoters' decision regarding any dispute will be final and binding and no correspondence will be entered thereafter.
- 1.5 Every Participant must be a natural person of 18 (eighteen) years or older at date of his/her entry into the Promotional Competition.
- 1.6 The Participant must be a Sasol Rewards Member, and if not, may register on <https://www.sasolrewards.co.za/> to become a Sasol Rewards Member and then shall be eligible to enter the Competition.

2. Who may not enter

- 2.1 Participation in this Competition specifically excludes any employee, director, member, partner, agent or consultant or any person who directly or indirectly controls or is controlled by the Promoters and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by the Promoters, their advertising agencies, advisers and dealers.
- 2.2 Participants may not enter this Competition or be declared a winner if they have won a competition promoted by the Promoters within the preceding 3 (three) months of this Competition commencement date.
- 2.3 Companies, Close Corporation, Trust or any corporate entity cannot participate in this Competition.



3 Entry Mechanics and Prize

- 3.1 Participants must access the Sasol Rewards website, www.sasolrewards.co.za, Mobile App or WhatsApp Channel and redeem their Sasol Rewards points for a NetFlorist Voucher.
- 3.2 Participant can redeem any voucher denominations between the values:
 - 3.2.1 R50 (5 000 Points)
 - 3.2.2 R100 (10 000 Points)
 - 3.2.3 R150 (15 000 Points)
 - 3.2.4 R200 (20 000 Points)
- 3.3 A single redemption of any one of the above voucher denominations will result in an eligible entry.
- 3.4 Participant must purchase any voucher from the above denominations using their Sasol Rewards points to qualify their entry to as valid.
- 3.5 Once Participants have redeemed their Sasol Rewards Points for a NetFlorist voucher, they will automatically be entered into the prize draw.
- 3.6 The prize is a NetFlorist Hamper up to the value of R500.00 (five hundred rand) (the "Prize") per winner.
- 3.7 There will be 5 (five) winners, each entitled to win 1 Hamper valued at up to R500.00 (five hundred rand).
- 3.8 Only one entry per person will be accepted into the draw.
- 3.9 The winners will be selected randomly from all eligible entries.
- 3.10 A winner may not win more than one Prize.
- 3.11 The validity of an entry shall be at the sole discretion of the Promoters and no correspondence will be entered into.
- 3.12 All eligible entries received prior to the Competition closing date and entry steps complied with will be eligible to win the Prize.

4 Competition Period:

- 4.1 The Competition runs from 06 February 2025 to 23:59:59 14 February 2025. The Competition period may be extended or curtailed at the discretion of the Promoters.
- 4.2 The Promoters reserve the right to reject any entrant/winner from the Competition at its sole discretion.
- 4.3 The decision of the Promoters will be final and binding on all aspects of this Competition and no correspondence will be entered into.
- 4.4 Entries will only be valid for NetFlorist vouchers purchased using Sasol Rewards Points within this Competition period.

5 The Draw

- 5.1 The winners will be randomly chosen from all qualifying Participants in the form of a draw.
- 5.2 The draw will take place on 24 February 2025. If for any unforeseen reason the draw cannot take place on the date as anticipated, then the Promoters will endeavor to conduct the draw within a reasonable period thereafter and shall provide details of the new draw date on <https://www.sasol.com>
- 5.3 The draw will be supervised by an independent auditor or a registered accountant, or an attorney or



advocate at Sasol Place, 50 Katherine Street, Sandton, South Africa, 2196 or an alternative address determined by the Promoters.

6 Notification of Winners

- 6.1 The Prize winners will be contacted on the cellphone number as per their Sasol Rewards profile. Same shall apply to redeem the Prize and any further or other contact.
- 6.2 The Prize will be delivered to the declared winner, subject to successful verification as per the rules set out herein.
- 6.3 An eligible winner will be required to provide any information as may be required for the Promoters to carry out validation and Prize delivery.
- 6.4 If the Prize is declined or if the potential winner cannot be contacted from the details supplied on their entry after 3(three) telephone call attempts, a replacement winner will be drawn at the Promoter's discretion and the replacement winner will be notified by the Promoters and the "winner contact" process will be followed.
- 6.5 The same process as in 6.4 above will be followed should the replacement winner also decline, or the Prize be unclaimed, or the replacement winner cannot be contacted.
- 6.6 The Prize can only be handed over to the winner if all details provided by the winner are factually correct and requested supporting documentation presented to the Promoters.
- 6.7 The Promoters reserves the right to substitute the Prize with any other prize of similar economic value.
- 6.8 If the winner has given his/her written consent, the Promoters has the right to publish the winner's name and photographs (at no fee) in any advertising, promotional, print, point- of-sale or public relations material. The nature of these publications will be determined at the sole discretion of the Promoters, for a period of 12 (twelve months) from the date/s of the Prize draw.
- 6.9 Once the Prize has been handed over to the winner in terms the Competition, the results of the Competition are final in all respects and no correspondence will be allowed.
- 6.10 The Promoters will require the winner to complete and submit an information disclosure document to enable the Promoters to ensure compliance with the rules and the provisions of the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be automatically disqualified. The winner may be required to sign a waiver of liability and indemnity before claiming the Prize.
- 6.11 The Promoters may collect, store and use (but not share) any personal information of Participants for communication or statistical purposes.
- 6.12 The Promoters will comply with all applicable legislation and regulation in its processing of data as defined in the Protection of Personal Information Act No 4 of 2013 ("POPIA").

7 General

- 7.1 Vouchers are not transferable.
- 7.2 Vouchers cannot be exchanged for cash.
- 7.3 Redeeming of complimentary vouchers does not qualify for entry into the Competition.
- 7.4 Vouchers purchased using any other promotion do not qualify for entry into the Competition.
- 7.5 Sasol Rewards Members are only to use their Sasol Rewards points to redeem a NetFlorist voucher to be eligible for the Competition.
- 7.6 Incomplete or fraudulent entries will be disqualified.
- 7.7 No substitution or assignment of the Prize is permitted.



- 7.8 The Promoters accept no responsibility for entries lost, misdirected, illegible, late or altered.
- 7.9 Entries that do not comply with these Terms and Conditions will be disqualified.
- 7.10 The Promoters are entitled to amend the Terms and Conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the Competition.
- 7.11 The amendments may include the addition and or deletion of any existing and/or proposed terms and conditions of the Competition, which amendments may also affect the identified Prize.
- 7.12 The awarding of Prizes is governed by these Terms and Conditions, and such Prizes may also be subject to any terms and conditions as imposed by the participating stores and/or vendors associated with this Competition.
- 7.13 Any dispute or claim arising out of or in connection with this Competition shall be governed by and construed by the laws of South Africa.
- 7.14 No liability shall lie against the Promotor in favour of any customer, winner(s), and a third party arising from such cancellation, suspension, or termination.
- 7.15 Data charges may be incurred for redeeming any Prize or using the online voucher redemption platform. Your telephone network rates will apply.
- 7.16 By entering and participating in the Competition, the Participant agrees that the Promoters may collect and process your personal information for purposes of this Competition.
- 7.17 The Promoters, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Competition and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Competition.
- 7.18 The Promoters reserve the right to terminate the Competition at any time with immediate effect. If this is the case, the Promoters will provide a notice on the website, and it shall be the responsibility of the Participants to review such a website in this respect. In such event, all Participants at this moment waive any rights which they may have against any of the Promoters and acknowledge that they will have no recourse or claim of any nature against the Promoters parties.
- 7.19 The Promoters are not liable for any technical failure that may result in an entry not being successfully submitted. Any Prize is accepted by a winner at their own risk.
- 7.20 The Promoters shall have the sole discretion to disqualify or reject any submission deemed illegible, incomplete, or invalid.
- 7.21 The proposed amendments may be affected during the Competition period which amendments may result in the Competition period being reduced and or extended as deemed necessary.
- 7.22 It is the Participant's responsibility to regularly check the website where the Competition Terms and Conditions are made available. Refer <https://sasolrewards.co.za/pages/terms-and-conditions>
- 7.23 If the Terms and Conditions are amended as provided for in clause 7.10 and 7.11, such amendments shall become effective immediately or on such date as may be stated or determined by the Promoters. However, all winners who have received confirmation of the Prize prior to such amendment will remain eligible to receive the Prize as awarded in accordance with the Terms and Conditions in force when they were selected as winners.
- 7.24 No Participant shall have any recourse or claim against the Promoters because of any amendment to these Terms and Conditions or in respect of termination or suspension of the Competition in line with



these Terms and Conditions.

7.25 If the Promoters cannot continue with this Competition for any reason or if it is required to cancel, suspend, or terminate the Competition by any regulatory term or applicable law, the Promoters may cancel, suspend, or terminate the Competition on condition that:

7.25.1 No winner has been declared; and

7.25.2 Notice of such Competition cancellation has been given to all Participants.

7.26 Any false or inaccurate information provided will result in disqualification.

7.27 If the Competition is held to be or becomes unlawful or if the Promoters are required by the Minister of Trade and Industry or the National Consumer Commission or the Wireless Application Service Provider Association, to alter any aspect of the Competition, then to the full extent permitted by law, the Promoters reserve the right to suspend or terminate the Competition immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Competition and accept that no recourse will be sought against the Promoters.

7.28 The winner's use of the Prize shall be entirely at his/her own risk, and he/she hereby indemnifies and absolves the Promoters from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Competition and possession or use of the Prize as won in the Competition.

7.29 To the extent permitted by the Consumer Protection Act of 2008 ("CPA"), the Participant and/or winner indemnifies and absolves the Promoters from claims arising from any loss, damage, harm or injury which the Prize winners may sustain because of any claim which may be made against it by any third party.

7.30 The Participant and the winner indemnifies the Promoters against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Competition (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoters).

7.31 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of the Republic of South Africa.

7.32 The Promoters reserve the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide winner and reserves the right to call for such proof as it may deem necessary.

7.33 The Promoters accept no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize.

7.34 To the extent that the Terms and Conditions or any goods or services provided under these Terms are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.

7.35 By participating in this Competition the Participants agree to receive future marketing material from the brand/s on promotion. However, the Participant has the right to unsubscribe from receiving marketing material or request the Promoter to delete their information by contacting the Promoter at Sasol Place, 50 Katherine Street, Sandton South Africa, 2196.

All queries relating to this Competition must be directed to the Promoter's customer care line, 031 001 5703.